

TERMS AND CONDITIONS

All rentals are subject to the following terms and conditions: -

RESERVATION DEPOSIT AND PAYMENT OF BALANCE: A reservation deposit of £200 per rental is required with the completed booking form. The full balance is payable no later than 3 calendar months prior to the date of rental arrival. We will kindly send you a reminder. In addition a refundable security is required. On verification that all is in order this deposit will be returned within 14 days. No charge is made providing our management company confirms the condition of our villa is acceptable following your departure. You agree that you will fully reimburse us for any loss, damage or additional cleaning costs during your stay.

CANCELLATION CHARGES: We must be notified in writing as soon as possible in the event of cancellation. Should you cancel your booking the following cancellation charges will apply:

More than two calendar months before departure forfeited	Deposit
Between one and two calendar months prior to departure	50% of total cost forfeited
Less than 30 days prior to departure	100% of total cost forfeited.

AMENDMENTS: In the event that you need to change your holiday dates, we will do our best to make the requested change. However, if this is not possible the above cancellation charges will apply. We reserve the right to amend or cancel the booking owing to circumstances beyond our control.

LIABILITY: During your stay, neither our representatives, our agents, nor we accept any liability whatsoever for death, personal injury, loss or damage to persons or personal effects, however caused. Please note that we cannot be held responsible for any noise or nuisance.

COMPLAINTS: In the unlikely event that there are any problems with the accommodation, our local management company, details of which are on display at the villa, will deal with these.

FORCE MAJEURE: Neither we nor our agents can accept any responsibility for or be liable in respect of loss, damage or changes caused by matters over which we have no control, for example, war, hostilities, strikes or other industrial disputes, natural disasters, fire, acts of God, terrorist activities, transport delays or cancellations, epidemics, weather conditions, government action, etc.

INSURANCE: It is advisable that cancellation insurance is contained within your travel insurance.

SAFETY AND SECURITY: Florida State law requires that only the people, whose names appear on the booking form, be allowed to stay in the property. You must notify us at least fourteen days prior to your arrival of any additional guests added to your original party. Under no circumstances may more than the maximum number of people identified on the form occupy the property. Fire regulations permit up to 10 occupants. The pool is used at guest all times when in the pool and pool area. For your own safety glass or bottles are not allowed in the pool or the pool area. our guests to make this a non smoking villa. We are also unable to accept pets in the villa at any time.

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I have read and understood and agree to accept and abide by these terms and conditions of booking as detailed on behalf of all persons for whom the booking is made. I confirm that I am authorised to act on their behalf.

I enclose our deposit/full payment of Made payable to **Ian & Angela Burrell**

Signed.....

Please print name.....

Please send completed forms to: 4 Elmswood, Hessle, East.Yorkshire HU13 ONU